HOW TO READ YOUR STATEMENT

Illustrative purposes only. Services, rates and important messages will vary.

Account Summary: An overview of your account charges.

- **Service(s):** Lists your current services and their current charges.
- **Discount(s)** ***(if applicable)*****:** Includes discounts for multiple services, having AutoPay via ACH Debit through Arvig and Paperless Statements activated, and participation in assistance programs like Lifeline.
- **Taxes and Surcharges:** Includes taxes and fees imposed by City, County, State and Federal governments as they apply to your service(s) and location.
- **Total Current Charges:** Subtotal of the service charges, discounts, and taxes and surcharges.
- **Total Balance Due:** Includes Total Current Charges, plus any Past Due Balance, if applicable.
- **Balance Due By:** Submit payment by this date to avoid late fees or service interruption.

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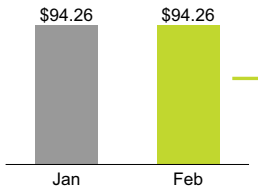
Your February Invoice is $94.26

It's due on March 25

Previous Balance	**$94.26**
Current Balance	**$94.26**
Total Balance Due	**$94.26**
Service(s)	
Internet	$50.95
Long Distance	$2.95
Phone	$36.20
Taxes and Surcharges	**$4.16**
Total Current Charges	**$94.26**
Total Balance Due	**$94.26**

Balance due by 03/25/2024

WILE E COYOTE
Account# 0000000



SAVE $3 PER MONTH!
Still receiving paper statements by mail? Sign up for Paperless Billing and save $3 per month.

Paperless Billing means less paper and clutter in your home, but more importantly, it could help prevent identity theft resulting from stolen mail.

Visit arvig.com to sign up for Paperless Billing. Register for or sign in to your account. Once enabled, your monthly statement will be sent to you by email each month.

While there, don't forget to sign up for AutoPay, which is more secure than mailing a check. It's easy to set up automatic payments from your bank account, and you'll never miss a due date again!!

Tear Here -
Please return bottom portion with your payment using the enclosed envelope. Keep top portion for your records. Do not staple, tape or clip your check to the remittance section.

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Remittance Section

Statement Date:	02/28/2024
Account Number:	0000000
Current Balance Due (pay by 03/25/2024):	$94.26
Total Amount Due:	$94.26
Amount Paid:	

Remit payment to Arvig and write your account number on the check.

If your billing address has changed, write the new address on the left under your old address.

WILE E COYOTE
123 TUMBLEWEED WAY
LOONEY TUNES, WB 45678

Arvig
PO Box 110
Perham, MN 565730110

Billing Address: If your billing address has changed, write the new address under the old address.

Account Name: The name on the account that the statement is for.

Account Number: The number issued to your account for identification when it was created.

Comparison Chart: See the balances due of the previous month and the current month to quickly spot any changes.

Important Message Area: Watch this space for important information and messages about your account or service(s).

There are more important message areas on the back side of this first page, and in or after the Detail of Charges sections of your statement.

Remittance Section: An overview of your statement—return bottom slip with payment.

- **Statement Date:** The date the statement was created.
- **Account Number:** Have this available when calling customer service or when setting up automatic payments.
- **Current Balance Due:** Subtotal of all current charges. Pay by date shown to avoid late fees or service interruption.
- **Total Amount Due:** Includes Current Balance Due, plus any Past Due Balance, if applicable.
- **Amount Paid:** Write the amount you are paying on this line. To ensure proper credit, remit payment to *Arvig*, and include your Account Number.
- **Remittance Address:** Send your payment to this address with your remittance slip for proper credit to your account.

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HOW TO READ YOUR STATEMENT

Illustrative purposes only. Services, rates and important messages will vary.

Balance Summary: An overview of your account balances and payments.

- **Previous Balance:** The total on last month's statement.
- **Payment received on:** Shows the amount of the last payment received, the date it was received and the method of payment.
- **Current Balance:** The total on this month's statement.
- **Total Balance Due:** Includes the Current Balance, plus any Previous Balance, if applicable.

Detail of Charges: Itemizes the charges and discounts of your services and features.

- **Service Type:** The type of service each section is detailing. For example: Internet, TV or Phone.
- **Service Account Number (SVC#):** The unique number assigned to each service.
- **Service Address:** The physical street address where each service is connected.
- **List of Charges:** Shows the base plan, features and other charges associated with each service.
- **Subtotal:** Subtotal of each service plan, features and other charges.
- **Discount(s)** ***(if applicable)*****:** Shows any discounts being applied to each service.
- **Taxes and Surcharges:** Includes taxes and fees imposed by City, County, State and Federal governments as they apply to each service and location.

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Your February Invoice is $94.26

It's due on March 25

Previous Balance	**$94.26**
Payment received on (02/09/2024 via Credit Card)	$94.26
Current Balance	**$94.26**
Total Balance Due	**$94.26**

Internet

Internet: SVC# 0000000, 123 TUMBLEWEED WAY	
Up to 25Mb/5Mb	$52.00
Gateway Access Charge	$3.95
Internet Subtotal	**$55.95**

Long Distance

Long Distance Fee-Maximum of 5 Lines	$2.95
Long Distance Subtotal	**$2.95**

Phone

Phone: SVC# (218)555-5555, 123 TUMBLEWEED WAY	
* Local Phone	$21.20
* FCC Subscriber Line Charge	$6.50
Caller ID Name and Number	$5.50
* FCC Access Recovery Charge	$3.00
Calling Features - Call Blocking	$0.00
Phone Subtotal	**$36.20**

Taxes and Surcharges

SVC# (218)555-5555, 123 TUMBLEWEED WAY	
Federal Universal Service Fund Surcharge	$3.29
911, Tele-Relay and TAP Surcharges - Line/Trunk	$0.87
Taxes and Surcharges Subtotal	**$4.16**

Important Message Area: Watch this space following the Detail of Charges section for additional important information and messages about your account or service(s).

WILE E COYOTE
Account# 0000000

The asterisk(*) represents charges for which non-payment may result in suspension of local phone service.

Important Message Area: Watch this column for important information and messages about your account or service(s).

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